



Morning Report

October 21, 2019

Let's Take Time to FOCUS on Celebrating an Amazing Year

It's amazing to think in a few short months we'll wrap up 2019. To say it's been a busy year might feel like an understatement to you. Honestly, you are taking the transformation happening across the organization like a champ, and it's really inspiring to see. So, the rest of the year we are celebrating all the things that matter to you.



Shari King

Manifesto Makeover

First, we want to wrap up the year by making over our brand manifesto video to reflect the true essence of UnityPoint Health...our people! Our brand manifesto represents who we are and why we do what we do. We want to recreate it and feature YOU! We're collecting your real-life examples and interpretations of how we bring the brand to life and live our FOCUS values. [Find out how to be a part of the makeover](#) and be entered for a chance to win a cooler or backpack to add to your UnityPoint Health collection!

October: FOCUS on YOU

Also, from now until the end of the year, there will be opportunities to FOCUS on what really matters. First, this month, we are FOCUS-ing on YOU. Look for a message from your leaders to find a special way to get in a little "me" time.

November: FOCUS on YOUR COMMUNITY

In November, we want to see how you

FOCUS on YOUR COMMUNITY. Are you heading out to volunteer? Are you visiting a community event? Are you simply stopping to say hello to someone you know in a nursing home? Whatever you're doing, we want to see how you're showing others they matter to this world. So, let's look the part! We've designed a special, inexpensive t-shirt for team members to wear while doing good together. (Tip: Order in bulk with your team to save on shipping costs.) If you want your shirt in time for November, place your order before October 25.



Order T-shirts

(Click Products, then go to the You Matter collection)

December: FOCUS on YOUR TEAM

Finally, in December, there will be a chance to FOCUS on YOUR TEAM. We'll team up to send Honoring YOUs to those who work so hard around us. There will be a special challenge around this mission. Stay tuned for more.

Let's get excited because together we've accomplished so much this year. Celebrate and enjoy these last few months and prepare for an awesome 2020!

YOU ARE AMAZING

Positive Words from Our Patients

"Loved our nurse, Connie! ... Even though I was a bawling mess, Connie made me feel comfortable right away, was super personable, funny, kind and all around great! The ultrasound tech did great with me ... she was gentle and very sweet!"

"The staff went above what is required for superb care."

"I appreciated the time, effort and concern shown for a minor problem. I was not just 'blown off.'"

We're Funding EMD Training for the County

Much of the time, UnityPoint Health – Marshalltown helps people directly through providers, teams and services that keep the community healthy.

However, when the Marshall County Communications Commission (MCCC) took over dispatching for EMS, the hospital found a different way to help care for the community.

Thanks to \$15,000 in funding from UnityPoint Health – Marshalltown, MCCC is bringing specialized training to its Emergency Medical Dispatch team.

What does this training mean for Marshalltown? Currently, when someone calls 911 for help, dispatchers can take the information and get help started, but they aren't allowed to provide any

pre-arrival instructions. With the specialized training, dispatchers will be trained to provide that extra help, including the use of guide cards.

Rhonda Braudis, who became the new Communications Manager for MCCC in July, called the collaboration with UnityPoint Health – Marshalltown "seamless."

"It's basically all about the community and ensuring the community is well taken care of," said Braudis. "And ensuring that all patients and citizens in our jurisdiction feel comfortable calling in and contacting us and knowing that they're going get first-rate service."

The goal for MCCC is to have the training completed by the end of the first quarter next year.

Welcome These Teammates to Marshalltown

Left to right:
Chris Oglesby, Security; Rachel Blagg, ER; Rosa Vazquez Martinez, Registration; Tara Albee, Registration; Brittney Ellingson, EMS; Rob Kendall, EMS



Nominate Someone Deserving for the DAISY Award!

Being a great nurse takes equal amounts of compassion, clinical savvy, empathy, patience, skill and hard work.



We have many excellent nurses here at UnityPoint

Health – Marshalltown who go above and beyond for their patients. A very special way to honor, recognize and celebrate these nurses is through the DAISY Award.

Previous DAISY Award winner

Nominate a nurse today!

Multi-Specialty Calendar

October 2019

UPCOMING EVENTS



[Go to Hub Events Calendar](#)

Ladies Night Out

OCTOBER
23
5-8 PM

Wine, appetizers and late night mammograms